

Customers who are unsatisfied with their purchase of Blanc de Bleu are eligible for a full refund of their purchase price. If the customer has a copy of their original receipt, it should be included with the refund request. Customers may submit a refund request via email to:

orders@blancdebleuusa.com

In cases of a material defect, customers are asked to ship the empty bottle to:

Blanc de Bleu
Quality Assurance Department
33 Harlow Court
Napa, CA 94558

If the customer has a copy of the original receipt, it should be included in the shipment. Customers will need to pay for the cost of return shipping, but we will gladly refund the shipping fees or ship any exchanged merchandise free of charge. Once we receive and process the return, we will refund the purchase amount or apply the appropriate credit to an exchange.

We offer a 100% satisfaction guarantee, if a customer is unsatisfied with their purchase of Blanc de Bleu, they will be provided a refund.

There is a 90-day timeframe on product returns and refunds based on the transaction date listed on the purchase receipt.

Refunds generally take 2-4 weeks to process. We will refund a customer's purchase price and send a check via U.S. Mail to their provided address of record.